

WHEELTOP Fault Diagnostics with regards to complete failure

(shown example is EDS TX however this applies to all group-sets)

Before any diagnosis make sure your devices are fully charged by using the charging cables to connect the rear Derailleur and after 3 hours, charge the front Derailleur, check that the left and right shifters flash green when a change button is pushed. After all charged then proceed to fault diagnostics.

NB! If you have used the App to shut the groupset down only reconnection of the charging cable can wake the system up, a 3sec charging cable connection will wake up the rear derailleur

(Fault diagnostic and User Manuals can be found online at:

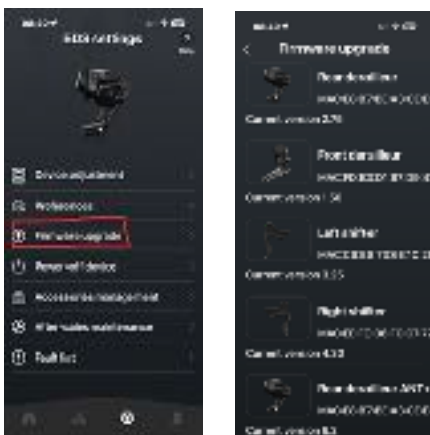
www.bicyclepart.co.za Wheeltop Menu Item— scroll to the relevant section and tap on the Group-set slide,

FORWARD

NB: Ensure you have the WHEELTOP APP loaded on your mobile device to continue

NB: This document does not cover specific faults relating to Derailure changing or pairing issues

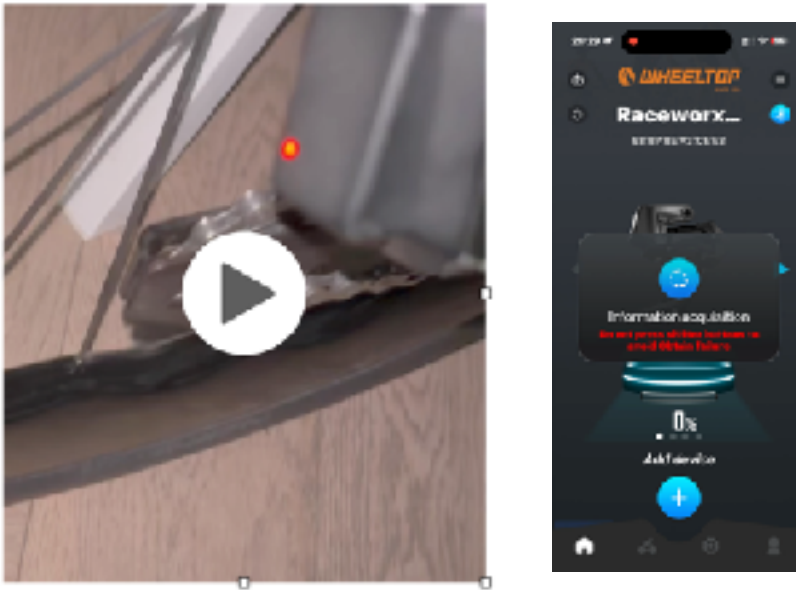
NB: --Ensure that all Group-set items are on the latest firmware updates as this might have an influence on the fault diagnostics-- (Firmware Updates can be performed via the App)



Connect the charging cable to the rear derailure. Check the LED. It should go red. That would indicate the rear derailleur is charging. (After 10 min disconnect the charging cable and charge the front derailleur for 10 min). Then open and connect to the Wheeltop App and link to the groupset.

1: showing the connection of the charging cable and corresponding LED illumination. 2: will be connecting to the App and locating the fault diagnostic centre. The App has a fault diagnosis portion that the video will show. Any fault will be reported in the fault section. Screen shot the derailure charging as per the red LED and then the fault section of the app on the derailure, please send to (WhatsApp 0730838883) or (info@bicyclepart.co.za) We will try our best to help with any fault that might exist.

If you have not loaded the App on your phone or registered on the App you would need to do that first and add your groupset to be able to diagnose faults or communicate to the groupset. The App can be downloaded from google play store or Apple App Store, depending on your device. The system uses Bluetooth so make sure your Bluetooth is on. (Be aware that the App will not communicate with your device if you are in charging mode or your device is 100% flat).



In case of battery failure, battery replacement might be necessary. See our video showing EDS TX battery removal for testing. Battery voltage at 100% full charge should be > 8.0v dc